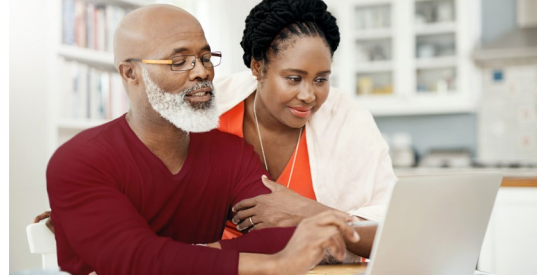


# CURRENTS

## Getting Through This Winter Together

Residential electric rates did come down this summer but remember that electric supply rates in Rhode Island are adjusted twice a year for those customers who elect not to choose their own supplier, in April and October, and are based on a competitive bidding process, where we purchase electricity from a variety of suppliers at the lowest possible price and then pass this cost along to customers without any markup. Starting Oct. 1, the winter 2024 price for a residential customer using the Last Resort Service rate will increase from the current summer rate of 10.34¢/kWh to 17.741¢/kWh from October 1, 2023 – March 31, 2024. As a reference, last winter’s supply price for residential customers was 17.785¢/kWh. We’re committed to helping our customers get through this winter together, which is why we’re launching a new campaign to make sure customers understand why



the prices are higher and have the resources they need to get through the months ahead. Our Customer Assistance Toolkit, offers ways to save energy, budget billing programs, a listing of in-person customer advocate expos and pop-ups and ways to get bill assistance if you need it. **You can learn more at [www.RIEnergy.com/Toolkit](http://www.RIEnergy.com/Toolkit).**

## Empowering Communities

In the heart of the Ocean State, Rhode Island Energy isn’t just about powering homes and businesses; it’s about empowering communities and shaping futures. Funded by the PPL Foundation, Rhode Island Energy’s Empowering Communities Program has provided \$1 million dollars in grants to Rhode Island non-profits supporting education initiatives, promoting diversity, equity, and inclusion, and strengthening community resources.

In addition to our direct philanthropic efforts, Rhode Island Energy encourages its employees to get involved and make a positive impact in their

communities. The company fosters a culture of giving back, providing employees with opportunities and resources to volunteer and donate to causes that are close to their hearts. We have partnered with organizations like Jonnycake Center of Westerly, Boys and Girls Club of Pawtucket, Connecting for Children and Families, Save the Bay and the Rhode Island Food Bank to name a few. By collaborating with community leaders and organizations, we aim to build bridges, foster collaboration, and empower more individuals. Together, we can create stronger, more vibrant communities where everyone has the chance to thrive.



## Advanced meters coming to Rhode Island

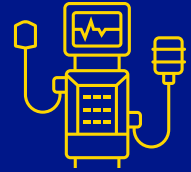
Approximately 60% of the electric meters across the state are nearing the end of their design life and need to be replaced. These advanced meters will provide you with greater control, choice, and convenience in managing your energy consumption. This technology will also help with providing faster notifications to us in the event of an outage, and help improve restoration efforts. And will allow us to perform remote service connections, especially when you are moving in or moving out of a residence. The first of these meters are expected to be deployed in late 2024, and customers will have an opportunity to opt-out should they choose.



## Holiday oven safety tips for home cooks

Whether you're preparing more meals at home or planning some holiday baking, it's a good time to share these oven safety reminders with everyone in your household.

- Use aluminum foil liners with caution because they can trap heat and create a fire hazard.
- Never use an oven to heat a room.
- If you're using foil to cover food in the oven, keep it at least 1½ inches from oven walls.
- Keep young children away from the oven while in use.
- For gas ranges, never cover oven racks – as well as slots, holes or passages in the oven bottom – with aluminum foil. Doing so blocks air flow and may cause carbon monoxide buildup.
- Watch for soot on any part of the oven surface – this could indicate carbon monoxide generation. Contact a qualified repair professional.



## Important notice about life support systems

If someone in your home relies on electrically operated life-sustaining medical devices and may be in immediate danger if your electric service is interrupted, please visit [RIEnergy.com](https://www.rienergy.com) and register as having Life Support Equipment. You should also register to receive storm alert texts from us when we are expecting severe weather that could impact your service.