

Residential Gas Service Agreement - 2023



Rhode Island Energy™
a PPL company

Rhode Island

Email form to: risales@rienergy.com

Main WO#:

Highlighted fields MUST be complete or job cannot be processed. Service WO#:

Contact Information

Applicant Name: _____

Premise Address: _____

City, State, Zip: _____

Mailing Address: _____

Home Phone: _____

Alternate Phone: _____

Email Address: _____

Owner Date of Birth: _____

Owner Driver's Lic./State: _____

Contractor Name: _____

Contractor Address: _____

Contact Name: _____

Contact Phone: _____

Project Information (Heating/Site Contractor)

Type: New Construction Rehab Existing House
 Existing House No gas Existing House w/Gas
 Existing House with unused gas line

Work Requested (check all that apply):
 New Service Line Modify service
 Additional meters Upgrade meter(s)

Trenching by RI Energy: Yes No

Exist. Service Info (if applicable):
 Active meters on the service Yes No
 Service Size _____ Meter Riser Size _____
 Existing meter location Inside Outside

Framing complete date (New Construction/Rehab): _____

Customer contribution toward construction:* \$ _____

*Customer quote is valid for 90 days from the date this Agreement is sent to the customer. After 90 days, this amount is no longer valid and is subject to change.

This agreement is subject to the **Terms and Conditions, Commonly asked questions Terms and Conditions and the Regulator Vent Clearance requirements attached to and on the back of this agreement**. RI Energy agrees to install a gas service to the above location (Premises). I understand that I may cancel this agreement, without obligation, at anytime prior to the installation of the gas service line. I hereby authorize RI Energy to install a natural gas service line to the address noted above.

In the event that the gas equipment identified in this agreement is not installed and in use within six months of the date of installation of the service line, the Applicant agrees to pay RI Energy for the cost of installing all gas lines necessary to serve Premises, minus any prior contribution in aid of construction made to RI Energy. _____ (initial)

Owner/Applicant Signature: _____ **Date:** _____

Contractor Signature: _____ **Date:** _____

Residence Type

Single family
 Multi family _____ # Units

_____ Individual meters _____ Heating (Std HE) _____ Generator
 _____ Heat _____ Water Htg. _____ Grill
 _____ Non-heat _____ Cooking _____ Light
 _____ House meter _____ Drying _____ Pool Htr.
 _____ Single meters _____ Fireplace _____ Garage Htr.

Planned Equipment installation date _____ / _____ / _____

	Unit	BTU/HR	Heating BTU	Rate	Mtr. Size
Mtr. 1					
Mtr. 2					
Mtr. 3					
Mtr. 4					
Mtr. 5					
TOTAL					

Target Date: _____ **All shaded areas are for company use**

Target/Comp ID: _____

Work Order #: _____ Easement

Permits: Town State Conservation Private Road

Describe work requested:

Site Information

Surrounding Area: Wetlands/water Historic Nature Preserve
 Undeveloped Urban Corner Lot
 Public Road Private Roadway State Road

(Please mark for meter location and indicate street and cross street names)

Cross Street _____

Street Name _____

House square footage: _____

Mtr. location #: _____ Distance of house to street: _____

Distance from front (_____ right _____ left) corner of house: _____

Mtr. location: _____ Outside _____ Marked

Connection from (Street Name): _____

Parking restrictions: _____

Conditions on private property along proposed service route (check all that apply):

Wall Flower Beds Walkway Driveway
 Sprinkler Cesspool/Septic Tree Ledge/Rock
 Waterline Underground electric/phone/cable
 Underground Oil Tank None of the above

Reviewed by: _____ **Date:** _____

Terms and Conditions of Residential Gas Service Agreement

1. Applicant agrees to pay RI Energy to aid in the construction of the natural gas service line and associated main work required to provide service to the Premises. In the event that the actual service line length exceeds the estimated footage, RI Energy may bill the property owner at a rate of (Excess Footage Fee) over the estimated service line length.
2. Once the meter is set, the Applicant becomes the customer of record and RI Energy will commence billing the Applicant. The Applicant agrees to pay for gas service pursuant to the applicable rate classification and in accordance with RI Energy's Terms and Conditions, as filed from time to time with the Rhode Island Public Utilities Commission.
3. RI Energy will take reasonable measures to minimize damage to Applicant's property. RI Energy will not be responsible for private property restoration.
4. RI Energy will install the necessary natural gas distribution system to the site, subject to weather conditions and all federal, state and local codes and permit requirements. In the event that RI Energy is unable to obtain the necessary permits to install the gas service line, RI Energy shall not be obligated to perform such installation and this Agreement shall be null and void.
5. Notwithstanding the foregoing, RI Energy may, at any time, terminate this Agreement without any further obligations, in the event of one of the following "Triggering Conditions": (a) it discovers that there is no active natural gas main in close proximity to Applicant's property for which a service connection can be made in a reasonably cost effective manner (b) it discovers conditions (including, without limitation, ledge, steep grades, and retaining walls), that would, in RI Energy's judgment, materially increase the cost of installation, or (c) the fees for the required permits are significantly in excess of what is typical for such work (d) RI Energy is unable to obtain the necessary permits to install the gas service line. In the event of a Triggering Condition, RI Energy shall consider any Applicant proposals for an adjustment of price.
6. RI Energy will not be responsible for delays or damages associated with the installation of a gas service line due to weather or the issuance of permits, nor will it be responsible for damages attributable to unforeseen conditions beyond its control.
7. RI Energy's obligation under this Agreement are subject to verification that there is an active natural gas main in close proximity to the Applicant's property for which a service connection can be made in a reasonably cost effective manner.
8. (New Construction Only) Applicant shall construct, or cause the construction of all necessary water lines, sewer lines, roads and electrical lines, and will perform other necessary work required to prepare the site for the installation.
9. Applicant shall provide all easements and rights-of-way necessary for RI Energy install natural gas distribution lines required to provide service to the Premises.
10. RI Energy will accept or modify the meter location shown on the front of this form based upon its installation requirements.
11. Applicant assumes full and complete responsibility for any and all costs associated with any environmental contamination encountered by RI Energy during the installation, including but not limited to the costs to clean up or remediate such contamination.
12. In the event that environmental contamination is encountered during the installation, all work shall cease and RI Energy shall provide oral and written notice to the Applicant within a reasonable time. Thereafter, RI Energy shall have no further obligations under this agreement.
13. Applicant shall, to the fullest extent permitted by law, indemnify, hold harmless and release RI Energy, its parent company, affiliates and subsidiaries and their respective directors, officers, employees, agents, servants, representatives, successors and assigns from and against all claims, demands, liabilities or expenses related to environmental contamination at or in the vicinity of the Premises. This indemnity and release provision survives the expiration or termination of the Agreement and extends to the respective successors and assigns of RI Energy and Applicant.
14. RI Energy shall own the natural gas distribution system up to the outlet side of each individual customer meter.
15. All installations where excavating and back filling are to be performed by Applicant or his/her designee will be performed in compliance with RI Energy's specifications, and the installation shall not commence until said trench is inspected and accepted by a representative of RI Energy.
16. In the event that the gas equipment identified on the front of this agreement is not installed and in use within six months of the date of installation of the service line, the Applicant agrees to pay RI Energy for the cost of installing all gas lines necessary to serve Premises, minus any prior contribution in aid of construction made to RI Energy.
17. Prior to the start of the work described on the front of this agreement, Applicant is responsible for marking out any underground facilities on their property that are not marked out as a result of RI Energy's notification of the Dig Safe system.
18. This Agreement may be modified only by a writing signed by RI Energy and Applicant; any verbal representations or modifications by RI Energy employees or others shall be null and void.
19. The laws of the State of Rhode Island shall govern this Agreement.
20. If Applicant changes the primary fuel from natural gas to an alternate fuel source during the first five (5) years after billing commences, RI Energy reserves the right to reevaluate the financial impact of this change and bill Applicant for a portion of its original investment.
21. If any terms of this Agreement or portions thereof are declared or become invalid or unenforceable, the remainder of this Agreement shall continue in full force and effect.

Residential SLA Additional Commonly Asked Questions, Terms and Agreements

****Please read, sign and submit!!****

1. [Complete Gas Service Line Agreement](#) – Please read terms/conditions on the back of the Service Line Application.

There is no cost to install the gas line or meter as long as you are using the gas line for at least heating and are under 150' from the road where there is presently a gas main line. The only costs you would take on as the customer would be converting/installing the gas appliances and hooking them up to gas. If you have further questions about that process, I would recommend reaching out to your plumber to start the conversation regarding the cost.

Please note the following:

- Please be advised that your confirmation that your paperwork has been processed, does not mean the city/town will allow us to install the gas line.
- If any invoices are due, they must be paid in full prior to job completion.
- Incomplete applications will not be processed.
- If you do not receive a confirmation email that your application email has been received, then your application was not received.
- It is highly advised not to purchase appliances until confirmation of approved permit is received. It is highly advised not to install appliances until gas line installation is completed.

New construction properties – applications will be processed but will not be sent on to the next step in the process until photos are received demonstrating the property is weather-tight (doors, windows, siding completed).

COMPLETE TIMELINE FROM APPLICATION TO INSTALLATION - Please note that this process may take up to 14-16 weeks to complete.

Throughout the ENTIRE process, Customer Connections will act as the point person.

2. [Permitting and Dig Safe](#) - We will need to secure a road opening permit from the city.

Please note that the Customer Connections team does not handle permitting, after your paperwork has been processed it goes to the Work Coordination team for permitting and Dig Safe.

- Please be aware that RI cities/towns follow a five year paving moratorium – if your road has been paved in the last five years, we will NOT be granted the permit from the city.
- Cities/towns can take anywhere from a couple of days to 3-4 weeks to review and release permits. For state road permits, the processing time is typically 4 weeks.
- Once permit is received, Customer Connections will reach out to let customer know.
- If there are additional permitting conditions/requirements, such as additional paving restoration, RI Energy does not cover the cost. **RI Energy will only cover the cost of basic paving restoration.**
- Dig Safe – As preparation for installation, Dig Safe may spray paint your street (in front of house), grass and leave flags in your grass to mark path of service. Do NOT remove any markings.

3. **Construction** – Installation of gas line.

a). Once permitting, Dig Safe and invoices (if any) are completed, your paperwork will be dropped off at construction. Please note our Work Coordination team only drops off paperwork to construction 1-2 times a week. Work Coordination will provide an estimated target date to Construction and Customer Connections to inform the customer.

Construction Phase – The Construction Department will not reach out to the customer before the crew arrives on-site. Crew availability, gas emergencies and weather are all factors in scheduling. If your estimated target date has passed, please be patient. We are currently working through hundreds of jobs. Target date is an estimate. If you have major concerns, reach out to Customer Connections, they are your point person throughout this process.

RI Energy will take reasonable measures to minimize damage to Applicant’s property. RI Energy will not be responsible for private property restoration.

b). Connecting appliances to gas - Once gas line is installed, you will need to reach out to your plumber to connect the gas appliances (interior plumbing) to the meter bar. **RI Energy will NOT complete the connection of any gas appliances. METERS WILL NOT BE INSTALLED WHEN GAS LINE IS INSTALLED.**

If your meter bar was not installed when the gas line was installed, please reach out to Customer Connections to ensure the meter bar has been ordered. If you have a multi-unit property or are planning on connecting a large number of gas appliances, a larger or custom meter bar may need to be ordered.

4. **Schedule meter installation** – All meter installations must go through the call center. Please call 1-800-870-1664 to schedule your meter installation after your gas service has been installed. Customer Connections cannot assist in scheduling. At least one gas appliance must be connected in order to schedule meter installation.

****Please note that Customer Connections does NOT have access to scheduling systems with Construction or the Call Center to assist with gas line installation, meter bar or meter installation. Please see respective information above regarding processes. ****

Property Address: _____

Customer Name: _____

CUSTOMER Signature: _____ **Date:** _____

You hereby acknowledge that you have read and reviewed the Regulator and Vent Clearances for your Gas Meter Placement shown below. You agree to select a meter location that is in full compliance with this standards. Your signature is requested if you comply with these standards. If you choose not to sign this document, your application for a new gas service and meter will become null and void with Rhode Island Energy at any time.

Customer Name (Print Name): _____

Customer Signature: _____

Date: _____

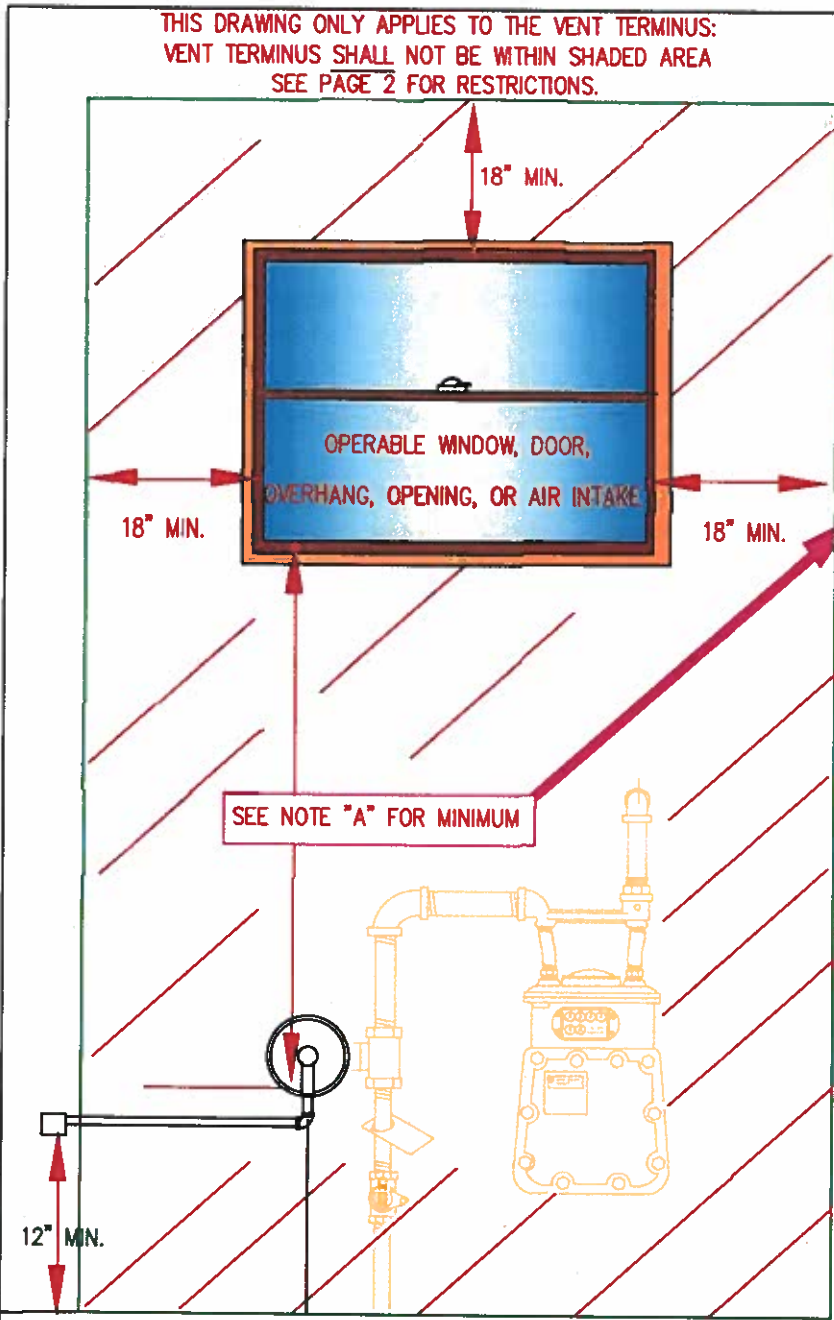
**THIS DRAWING ONLY APPLIES TO THE VENT TERMINUS:
VENT TERMINUS SHALL NOT BE WITHIN SHADED AREA
SEE PAGE 2 FOR RESTRICTIONS.**

ONE OF THE FOLLOWING MINIMUM DISTANCES FROM A REGULATOR VENT TO AN OPERABLE WINDOW (ACTUAL OPENING - NOT TO WINDOW TRIM), DOOR, OVERHANG, OPENING, OR AIR INTAKE SHALL BE MET

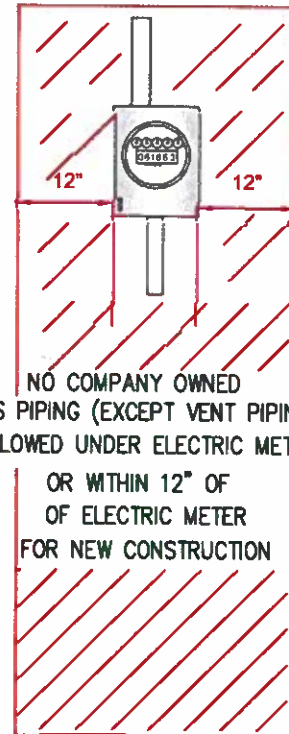
18" HORIZONTAL OR
18" ABOVE OR
VERTICAL DISTANCE PER NOTE "A"

**NOTE "A" - MINIMUM VERTICAL DISTANCES
IF 18" HORIZONTAL CAN'T BE MET**

OPERABLE WINDOW / DOOR: 6 FEET
OVERHANG PROTRUDES GREATER THAN 24": 6 FEET
ANY EXHAUST OPENING: 6 FEET
AIR INTAKE: 10 FEET




ELECTRIC METER



NO COMPANY OWNED
GAS PIPING (EXCEPT VENT PIPING)
ALLOWED UNDER ELECTRIC METER

OR WITHIN 12" OF
OF ELECTRIC METER
FOR NEW CONSTRUCTION

 Rhode Island Energy™ ALL REGIONS	REGULATOR VENT CLEARANCES FOR RESIDENTIAL OUTDOOR LOCATION	
	DATE: 11/15/2021 DESIGN: B. FOSTER DRAWN: PAUL GUGLIOTTA	EFFECTIVE DATE: 11/15/2021 STD. DWG. NO. 020013-CS

Key Changes: REVISED STANDARD